



GENERAL SALES & CONDITIONS

BETONY VERNON

The offer and sale of erotic jewelry on our website www.betonyvernon.com are governed by these Terms of Sale.

The jewels acquired on the site www.betonyvernon.com are sold directly by BV-Paradise sas in collaboration with SemAr Srl, the exclusive Italian producer of all BV Jewelry designs.

BV-Paradise is registered with the Greffe du Tribunal de Commerce de Paris n. RCS 812 503 001 N. Gestion 2015B14726, N. deposit 2015R064851, VAT (TVA) FR89812503001, incorporated in France, 39 Rue Saint Antoine - 75004 - Paris

SemAr Srl is registered with the Register of Companies of Arezzo No. 9442 / AR - R.E.A. n. 88397 / AR, VAT and tax code no. 01179040512, registered office in Italy, Loc. Badia al Pino - Civitella in Val di Chiana, Via Pesciola, 21-52100 - Arezzo

You can ask any question to BV-Paradise through our customerservice@betonyvernon.com
You will find detailed information in relation to orders, shipments, refunds and returning jewelry on here.
For further legal information go to the sections: **Privacy Policy**

1. Our Business Policy

BV-Paradise offers for sale only on betonyvernon.com their jewelry and conducts e-commerce towards end users who are "consumers" (business to consumer "B2C") or retailers (business to business "B2B") Therefore; following verification of qualification, retailers will have access to the appropriate reserved area.

When we speak of "consumer" we mean any person who buys on betonyvernon.com (B2C) for non-commercial activities.

These Conditions of Sale exclusively regulate the offer, sending, and accepting of purchase orders for jewelry on betonyvernon.com between users betonyvernon.com

The General Conditions of Sale do not regulate the supply of services or delivery of jewelry from parties other than by BV-Paradise that are on BV-Paradise through banners or other hypertext links. We advise you, before placing orders and jewelry and services by anyone other than BV-Paradise, to verify their condition of purchase for BV-Paradise is not responsible for the provision of services by third parties or the conclusion of e-commerce transactions between Users of third parties.

2. How to Execute a Contract

To conclude the purchase of one or more Betony Vernon jewels from BV-Paradise you must fill out the electronic order form and send it to BV-Paradise electronically with instructions.

The order form contains a summary of the General Conditions of Sale and information on the characteristics of each jewel ordered and its price (including all applicable taxes), the means of payment that you can use to buy each product, the terms of delivery of products, shipping costs, delivery for the exercise of your right of withdrawal, the procedures and deadlines for the return of the jewelry purchased.

The contract is concluded when BV-Paradise receives electronically your order form/ purchase and verifies the accuracy of data relating to your order.

Before proceeding with product purchase by transmitting the order form you are requested to read carefully these Sales Conditions, to print a copy using the print command and store or reproduce a copy for personal data.



The order form will be filed in our database for the period of time required processing your order and as provided by law. You can access by logging into the reserved area "Your Account" to check the status of your orders.

Before submitting the order form, you will be asked to identify and correct any errors in data entry.

After the contract is finalized BV-Paradise will process your purchase order.

BV-Paradise can not process your purchase orders that do not give sufficient guarantees of solvency or which are incomplete or incorrect, or in the event of unavailability.

In these cases we will inform you by e-mail that the contract has not been concluded and that BV-Paradise has not carried out your purchase order specifying the reasons. If the jewels presented on BV-Paradise are no longer available or on sale since your last visit to the site or sending the order form, it is up to BV-Paradise to communicate promptly and in any event within thirty days from the day after the date in which you sent your order to betonyvernon.com. In the case of forwarded and fully paid orders that can not be fulfilled, for whatever reason, BV-Paradise will refund the sum you anticipated.

By transmitting the order form you unconditionally accept the BV-Paradise terms Sales Conditions. If you do not agree with certain terms in the General Conditions of Sale, please do not submit your order form for the purchase of jewelry on betonyvernon.com

By submitting the order form you confirm to know and accept the General Conditions of Sale and additional information contained in betonyvernon.com, including the terms and conditions of use and privacy policy.

The contract, BV-Paradise will send you by e-mail, a purchase receipt containing a summary of the information contained in the form (information on the essential characteristics of the product and detailed indication of price, terms of payment, Your eventual withdrawal and delivery costs.

3. Guarantees and indication of product prices

Betonyvernon.com only offers Betony Vernon designs for sale. All Jewelry designs are handmade in Italy by SemAr Srl in exclusive for the Betony Vernon brand.

BV - Paradise does not sell used jewelry, or products that are irregular or inferior to the corresponding offer on the market.

The essential characteristics of the jewels are presented on betonyvernon.com product descriptions.

The prices of the jewelry may be subject to change. Review the sale price before sending the relevant order form.

The purchase requests from countries included on the OFAC sanctioned countries displayed on Customer Service may not be accepted by BV-Paradise. Each jewel has an identification tag and certificate of guarantee. Do not lose the identification tag or the certificate of guarantee.

In the case that BV-Paradise exercises your right of withdrawal, we may not accept the jewels returned if the corresponding identification tag and the certificate of guarantee is missing, or if they are modified from their original status or they have been damaged.

4. Payments

If paying by credit card, financial information (such as the number of credit card / debit card or expiration date) will be forwarded in a cryptographic protocol to the bank that provides its data to electronic payment at a distance, without third parties, that may in any way have knowledge. Such details will never be used by BV-Paradise except for performing the procedure relevant to your purchase or issuing refunds in the case of return of the products, as a result of exercising the right of withdrawal.

The amount for the purchase of jewels and related shipping costs, as indicated in the order form, will be debited from your account at the time of purchase. Shipping costs are calculated automatically at check out according to weight (packaging included) and territory.

Payments must all be anticipated.

5. Shipping and delivery of products



For specific mode of shipment and delivery of the jewels go to the Shipping section. Please pay attention to the details in this section. The information contained within is an integral and essential part of these General Terms and therefore considered to be completely understood and accepted at the time of transmission of your order form.

6. Customer Support

You can ask any question for which you do not find the answer in the BV-Paradise Customer Service by contacting us at the following address: customerservice@betonyvernon.com For any clarification or any complaint you can contact BV-Paradise by mail at the same address: customerservice@betonyvernon.com

7. Returns

You have the right to terminate this contract with BV-Paradise without penalty, but you will need to specify the reason within 8 days from the day of receipt of the product. To cancel the contract you must use the Return Authorization form found in the dedicated area under Your Account.

In this case you must return the jewels BV-Paradise delivering them to the carrier within fourteen (14) days from the day you have received the products. The only expenses that you will incur are those of the return shipment of the jewelry purchased in the case you opt to use a carrier other than the carrier indicated by BV-Paradise on the return form. If instead you decide to use the shipping method we indicate on the return form, the entire cost of returning the jewels to BV-Paradise will be at our expense.

The right of withdrawal in addition to compliance with the terms and conditions described in this article, is exercised if the following conditions are satisfied:

- a) *The RMA return form must be properly completed and transmitted to BV Paradise customerservice@betonyvernon.com within 8 days of receipt of goods*
- b) *The jewelry must not be used, worn or damaged;*
- c) *The identification tag must be returned together with the jewels and the certificate of guarantee;*
- d) *The jewelry must be returned intact and unused in their packaging;*
- e) *The jewelry made must be sent to BV-Paradise C / O SemAr Srl in one shipment, BV-Paradise reserves the right not to accept jewelry from the same order returned and delivered at different times;*
- f) *The jewelry must be delivered to the carrier within 14 days from the date you received the products.*

If the right of withdrawal is exercised in the manner and time limits specified in this Article, BV-Paradise would refund the amounts paid for the purchase of products, net of shipping costs for the delivery of jewelry purchased.

BV-Paradise will return, in addition to sums paid for the purchase of the products, also the sum for the shipment to the delivery of the purchased jewels, only in the case where the return is made for reasons attributable to BV-Paradise, as in the case in which the jewelry does not possess the essential characteristics promised by BV-Paradise, in the case of factory defects or errors in the delivery of the same.

The money will be reimbursed as soon as possible and in any event within thirty (30) days from the date of BV-Paradise became aware of your right of withdrawal, we will activate the refund procedure, once the correctness of the terms and conditions mentioned above, as indicated in the following paragraph 7.

If you do not comply with the procedures and terms for the exercise of your right of withdrawal as specified in this paragraph 6, you will not be entitled to reimbursement of the amounts paid to BV-Paradise, however you can get back at your own expense the jewels in the state in which they were returned to BV-Paradise. Otherwise BV-Paradise will keep the products in addition to sums already paid for their purchase.



7. Timing and procedures for reimbursement

After returning products, BV-Paradise provides the necessary investigations related to compliance with the same conditions and time limits specified in paragraph 6. If the necessary investigations are successfully concluded, BV-Paradise will contact you by e-mail to confirm the acceptance of the RMA for the jewelry returned.

Whatever the mode of payment you used, the refund will be effected within 30 days from the date on which BV-Paradise became aware of the proper implementation of your right of withdrawal and accepted the jewelry returned.

If the recipient of the jewels shown in the model of order and the person who made the payment of sums due for their purchase do not correspond, the amount paid, in the case that the right of withdrawal is accepted by BV-Paradise, will be refunded to the person who made the purchase payment, not to the recipient of purchase.

The value date of the crediting shall be the same; consequently there will be no loss in terms of bank interest. For purchases made by PayPal, the refund is fully paid into your PayPal account from the moment BV-Paradise accepts your return. The reimbursement made with the credit card from your PayPal account depends on the company credit card, but normally takes place within 30 days.

BV-Paradise indicates the following courier for returning the jewelry:

SECURPOL FLY
Via SENESE ARETINA 49/C
San Zeno, AREZZO Italy
Tel +39 0575/950629
Fax +39 0575/410225
Email: SECURPOLFLY@SECURPOLGROUP.IT

You can return the goods to BV-Paradise c/o SemAr using the return form that you find with the Return Authorization Number (RMA) under Your Account

If you decide to use to return the jewelry a carrier other than the one indicated by BV-Paradise, will be charged to shipping costs, including liability in case of loss or damage to products.

8. Privacy

You will find information on how we process your personal data by accessing the Privacy Policy.

9. Applicable law and dispute resolution

The General Conditions of Sale are governed by Italian law and in particular Legislative Decree No 6 September 2005. 206 on distance contracts and by Legislative Decree 9 April 2003 n. 70 on certain aspects of electronic commerce.

In case of disputes between BV and Paradise each end user arising from the General Conditions of Sale, BV-Paradise guarantees, as of now, the full agreement and acceptance of the Rules of conciliation RisolviOnline.

RisolviOnline is an independent and institutional service provided by the Chamber of Commerce of Milan, allowing you to reach a satisfactory agreement with the help of a competent and neutral conciliator, in a friendly and safe way. For more information about RisolviOnline rules or to submit a request for conciliation access to www.risolvionline.com

10. Amendments and updates

The General Conditions of Sale may be amended from time to time in relation to possible regulatory changes.